



20 ANNUAL
18 REPORT



Ronald McDonald
House Charities®
New Mexico

Volunteer Board of Directors 2017-2018

Jackie Ingle, Chair
Robert DelCampo, Chair-Elect
Chris Garner, Treasurer
Kris Martin, Secretary
Peggy Graham, Immediate Past Chair

Patricia Aragon
Brenda Begley
Adam Ciepiela
Jayne Cunningham
Jennie Davis
Noel DeLaRiva
Yvonne Gabaldon
Scott Glas
Jude Gleason
Ann Jarrell
Barbara Lewis
Laurie Monfletto
Cindi Ortiz
Carlos Pacheco
Dr. Angela Sanchez
Rob Virden
Kim Young
Erin Young

Staff 2017-2018

Jessica Wright, Chief Executive Officer
Kara Bergevin, Administrative Coordinator
Dawn Cannoles, Project Manager
Andrea Ehlert, Staff Accountant
Heather Gooch, Guest Services Coordinator
Melissa Gomez, Marketing & Events Manager
Bill Nelson, Facilities Supervisor
Sarah Newman, Development Director
Sharon Nolen, Operations Director
Sarah Moulton, Volunteer Programs Manager

Housekeepers

Terri Fragua
Louise Knorovsky
Seferina Rickert
Albert Saiz
Theresa Gallegos
Rosemary Melendrez

Guest Service Managers

Ann Armijo
Tasha Beall
Henry Perez
Renee Santillanes

Tenorio Martinez Family

Born at only 25 weeks, Adrian started off very tiny and very fragile. He and his mom, Katie, of Anton Chico, New Mexico, were transported to Presbyterian Hospital in Albuquerque to get the medical care he needed. "He was a fighter from the beginning and he would prove us all wrong," said Katie.

The doctors gave Adrian less than a 50% chance to live. In addition to being born very early, he had a Patent Ductus Arteriosus (PDA), a persistent opening between the two major blood vessels leading from the heart, requiring Adrian to have open heart surgery in his first three weeks of life. "Once we knew we would be away from home for a while, we didn't know where to go or what to do. We were thinking about all the extra expenses we would have, and didn't have money for," said Katie.

Katie and Adrian's dad, Ryan, found hope when they were referred to the Ronald McDonald House by a social worker at the hospital. For 3 ½ months, Katie, Ryan and their five year old son, Ethan, found a place to be together and near Adrian. When asked what the Ronald McDonald House meant to their family, Katie replied, "It was wonderful, they are home, for so many people. We met so many wonderful people. They took us in with open arms. They give everything, the meals, the toiletries, everything. They let us focus on our son. It was just home."

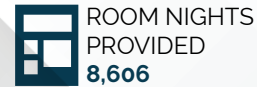
In April 2018, Adrian the Fighter had proved everyone wrong. He had grown stronger and was released from the hospital, healthy and happy. He is now 1 ½ and the family is grateful for having been part of the bigger family they found at the Ronald McDonald House.



Photos courtesy of the Tenorio Martinez Family



RMHC-NM By the Numbers



Family Room at UNMH



Family Room at Presbyterian



Katie's Kart

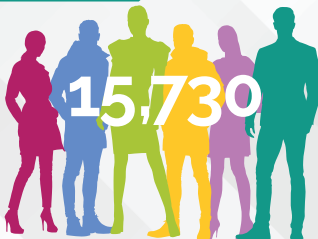


Volunteer Hours

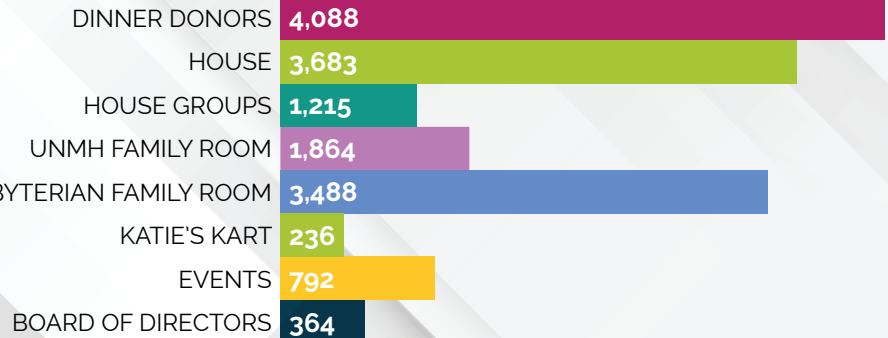
Total Value of Time Donated

\$388,374

15,730



Total Volunteer Hours 2018



Most Frequent Diagnoses



PREMATURE BABIES
4,103 ROOM NIGHTS



PULMONARY
1,409 ROOM NIGHTS



ONCOLOGY
817 ROOM NIGHTS

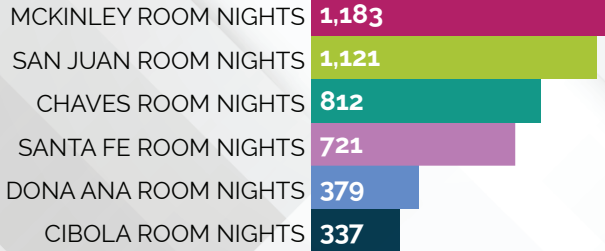


GASTROLOGY
346 ROOM NIGHTS



ORTHOPEDICS
142 ROOM NIGHTS

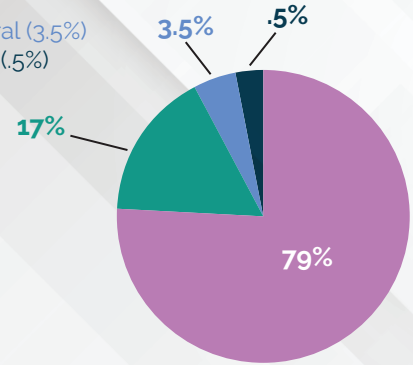
Top New Mexico Counties



Expenses

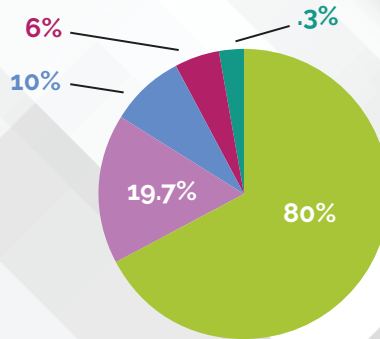
\$1,305,475 - Program (79%)
 \$280,642 - Fundraising (17%)
 \$57,854 - Management & General (3.5%)
 \$8,734 - Unallocated Payments (.5%)

Total Expenses
\$1,652,705



Revenue

\$1,122,820 - Contributions (80%)
 \$274,001 - In-Kind (19.7%)
 \$139,776 - Special Events (10%)
 \$82,805 - Room Donations (6%)
 \$4,303 - Other (.3)
 - \$231,266 - Investment Revenue (-16%)



Total Public Support & Revenue
\$1,392,439

Southwest Canine Corps of Volunteers, Inc.

Southwest Canine Corps of Volunteers, Inc. (SCCV) is a local, not-for-profit organization with more than 100 members and 120 dogs. Since 2015, they have offered pet therapy to the families staying at the Ronald McDonald House.

"We've seen how much the children miss their family pets," says Karen Greene, team organizer. "Being there with our dogs just allows the House to feel more like home. We spend a lot of time talking about each other's pets. I consider our team's visit a pleasant distraction from the real reason the families came to Albuquerque."

The SCCV team feels everyone at the House is so very welcoming and supportive of the dogs and that any of their teams (old or young dogs), can enjoy the visit. "Many times we will see the children just lay down beside the dogs, it makes this visit the best," says Karen. "Parents also get involved, taking advantage of the calming and relaxing environment the dogs provide. For a brief time, everyone can escape from their concerns. Some guests just want to look at the dogs, without interaction; we respect that and it doesn't matter to us at all. We are there for whatever is needed. Our only agenda is unconditional love to whoever needs it at the time."



Southwest Canine Corps of Volunteers wants everyone to know that their time at the Ronald McDonald House has been professional and welcoming, a caring facility one should consider for sharing their time and talents. Their time spent at the House has come back compounded in the appreciative eyes of the children and their families. There are many places that need a loving touch of volunteers, the Ronald McDonald House is one of those special places.

Photo Courtesy of
Photographic Perspectives



Photos courtesy of Eldridge Family

The Eldridge Family

No one appreciates the services Ronald McDonald House Charities of New Mexico provides more than a family who has utilized them. The Eldridge family began giving to RMHC-NM in 2014. A year before, Faith and Anthony stayed two months at the Ronald McDonald House after their first daughter, Daisy, was born six weeks prematurely and had to be transferred to Albuquerque for medical care. Daisy's parents, originally from Farmington, found themselves away from home not knowing what the next step would be.

Faith says, "We were fortunate to be able to stay at the Ronald McDonald House and visit the Ronald McDonald Family Room at Presbyterian Hospital. The Family Room had just opened, so we were one of the first families to use the room." At the House, the family was grateful to have their own private room, bathroom, and meals provided by volunteers." After spending 14 hours a day at the NICU, having a place to come home to and call our own was appreciated. We did not have to worry about anything else other than Daisy," says Faith, "We never felt like we were imposing on anyone, it felt like home."

Faith's first connection to Ronald McDonald House Charities was as a young child collecting pop tabs at school, then in college through service projects she did with her sorority. At that time, she knew the Ronald McDonald House was a place families could stay. But when it was her family needing to stay, it became so much more. "We know first-hand how hard it can be on a family financially to have a child in the hospital. Knowing other families can find support at the Ronald McDonald House and that we could help financially, inspired us to give," says Faith, "We know the impact Ronald McDonald House Charities can make and that the money we give is used responsibly."

Daisy is now six years old, and is an active and happy child. The family still visits a specialist for Daisy's vision, but has transitioned out of any urgent medical care. The family, including Daisy's younger sister Lilianna, recently moved to Texas and continue to support RMHC-NM.

Construction on New Mexico's second Ronald McDonald House® broke ground on Monday, March 11, 2019. The Highland House will be located on the third floor of the Marriott SpringHill Suites Hotel and include 20 guest rooms and common areas. This is the first Ronald McDonald House in the country to be located within a newly constructed hotel, and families will be conveniently connected directly to Presbyterian Hospital via a sky bridge. The Ronald McDonald House® at Highlands is expected to open spring 2020.

Be in the know at RMHC-NM.org
Like RMHC-NM and Girls Night Out on Facebook
Follow us at [RMHCNewMexico](https://www.instagram.com/RMHCNewMexico) on Instagram
Join our email list at rmhc-nm.org
or email contactus@rmhc-nm.org.

Photo courtesy of RMHC-NM
Cover photo courtesy of Enterprise Bank & Trust

Design donated by Siarza Social Digital



NONPROFIT ORG.
U.S. POSTAGE PAID
ALBUQUERQUE, NM
PERMIT NO. 251



**Ronald McDonald
House Charities®**
New Mexico